



Employee Commitment/ Satisfaction Surveys, Analysis and Recommendations

Understanding employee satisfaction and addressing the need for hiring employees who exemplify your brand is the key to creating a customer centric organization.

We provide customized, employee surveys and assessments as well as recommendations to individual organizations for the benefit of:

- Employee retention
- Increasing employee commitment and productivity
- Increased customer satisfaction
- Identify organizational strengths (core competencies) to provide a foundation for future gains
- Uncover challenges so the organization has the information needed to allocate its resources for future plans.

Point-in-time – surveying staff at a single point in time is an effective way to assess an organization’s level of employee commitment. It also allows you to begin benchmarking against itself as well as other organizations.

Continuous Employee Perception: surveying employees over an extended period of time, such as 1-2 years as improvements are being made.

- Department by Department
- Random Sampling
- Event Surveying

Common Drivers of Employee Commitment

Trust in management
Environment
Job security
Rewards and recognition
Quality of products/services
Team/ Business Partner Integration
Communication
Career development
Compensation
Benefits
Customer opportunity

For more information on how you can improve employee commitment, please contact:
Call: 914.522.2225 or visit www.OPITeam.com